



Caching Server Onsite Usage Guide

Version 1.0

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I. Open the Status Page URL

- Open the status page in Google Chrome by replacing “<AUTH-HASH>” with the value you documented in Step 2 in the “Caching Server Setup” document under “Setup from clean install”
http://<IP-ADDRESS>/status/<AUTH-HASH>

Press Esc to exit full screen

Info Errors 9 Download Upload Logs Download logs

SLIDE

App version no version	Meeting ID 7961	Congress short akus2021	Online app https://cslide.qa.ctimeetingtech.com/
External IP 178.125.207.113	Whitelisted at 2024-01-24 13:08:50 UTC		

Refresh IP whitelisting

Download job active · Upload job active · Pull files job not active · Storage free: 124.56 GB

Refresh

In Sync 25

GUID	Filename	Filesize	cOasis Pres.ID	cOasis Ses.ID	cSlide Pres.ID	cSlide Ses.ID	
21016868-82A6-45B3-92D4-95AE6B833077	girls2.mp4	9.40 MB	52	31	52	0	View log
613A2554-7064-4981-BD0C-5369A5341557	01_Animation_working - Copy.pptx	1.35 MB	119	48	119	0	View log
F642EDFF-B3B6-45C3-83F2-EEAD428F0E38	01_Animation_working - Copy (2).pptx	1.35 MB	52	31	52	0	View log
5965E9CC-AC36-4A69-AABS-498B3E107F9D	01_Animation_working - Copy.pptx	1.35 MB	2349	101	2349	0	View log
91AD201E-8C8C-4523-B548-381858D77F31	small-with-video.pptx	14.69 MB	2349	101	2349	0	View log
78711EB0-7DE0-4D6D-9432-B9981B880152	_plus_video_ESHG2020_Paula Rofes_P12.201.B_01.pptx	35.93 MB	2349	101	2349	0	View log
8E3D6AFD-29FE-4570-808D-C4C46C3BBDDA	vamp.mp4	566.30 MB	119	48	119	0	View log
58DFCC99-558F-4AB8-BAAC-B7E137E0952F	f.gump.mp4	2.00 GB	2349	101	2349	0	View log

II. Navigation tabs

- Info:** Overall status page
- Errors:** Displays all possible errors
- Download:** Queue to download from cAdmin to local caching server
- Upload:** Queue to upload from local caching server to cAdmin
- Logs:** Diagnostics for dev support troubleshooting

III. Key Features by tab

- A. Info tab:** Shows the “In Sync,” “Download,” and “Upload” queues all together.

Info Errors 1 Download 1778 Upload Logs Download logs

SLIDE

App version V3.6.1-9-g8460	Meeting ID 10469	Congress short acs2022	Online app https://cslide.dev.ctimeetingtech.com
External IP n/a	Whitelisted at Automated whitelisting is not configured!		

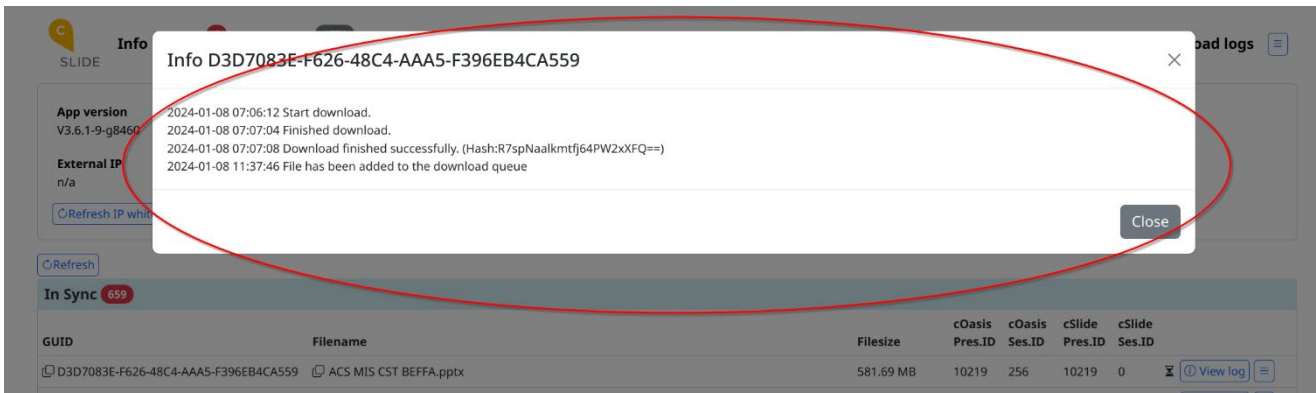
Refresh IP whitelisting

Refresh

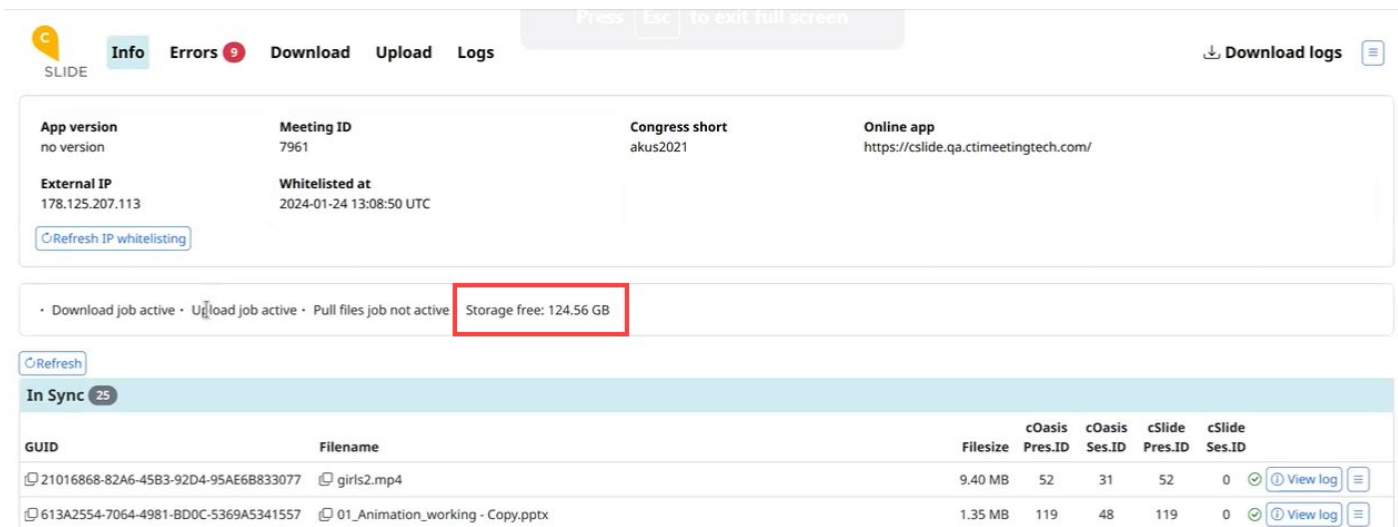
In Sync 659

GUID	Filename	Filesize	cOasis Pres.ID	cOasis Ses.ID	cSlide Pres.ID	cSlide Ses.ID	
D3D7083E-F626-48C4-AA5-F396EB4CA559	ACS MIS CST BEFFA.pptx	581.69 MB	10219	256	10219	0	View log
3312BE91-D52B-4EE4-BBB7-0504470862FF	PS111 Heidi Nelson 9.22.2022.pptx	3.43 MB	9554	103	9554	0	View log
C6D63B98-357A-470B-9C19-820F20A11FAC	ACS Humanistic .pptx	2.07 MB	6987	507	6987	0	View log

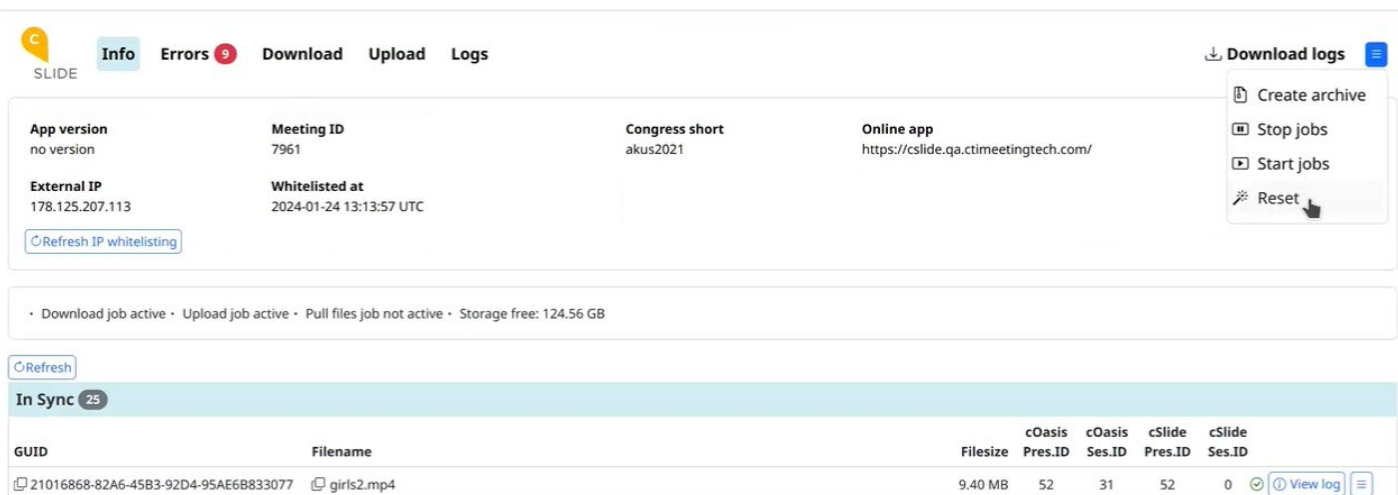
- Clicking '**View log**' on the individual file log on all the pages reveals detailed information about file activities and statuses.



- If '**Storage free**' falls below 1 GB, you will see a red error.



- Click "**Download logs**" in the upper right-hand corner to download all current logs.
 - **Create archive** downloads all synchronized "In Sync" presentations.
 - **Stop jobs** to halt synchronization.
 - **Start jobs** to initiate synchronization.
 - **Reset** clears log files and synchronization records that cannot be recovered. Exercise caution, as this should only be used in emergency situations. Cached files will **NOT** be deleted.



- Clicking "**Refresh IP whitelisting**" refreshes the 'External IP' and 'Whitelisted at'.

B. All tabs display information about a failed file sync, and the administrator can force a requeue.

App version: V3.6.1-9-g8460
Meeting ID: 10469
Congress short: acs2022
Online app: https://cslide.dev.ctimeetingtech.com

External IP: 37.215.21.27
Whitelisted at: Automated whitelisting is not configured!

Download job active · Upload job active · Pull files job not active
↓ downloading 472C5B1E-0330-47FE-9F2F-563BEC86C19F (Birch - Retrospective Identification of Barriers to Safe and Expeditious Discharge.pdf) - 806.06 kB of 806.06 kB 806.06 kB/sec

GUID	Filename	Filesize	cOasis Pres.ID	cOasis Ses.ID	cSlide Pres.ID	cSlide Ses.ID
D3D7083E-F626-48C4-AA5-F396EB4CA559	ACS MIS CST BEFFA.pptx	581.69 MB	10219	256	10219	0
3312BE91-D52B-4EE4-BBB7-0504470862FF	PS111 Heidi Nelson 9.22.2022.pptx	3.43 MB	9554	103	9554	0
C6D63B98-357A-470B-9C19-820F20A11FAC	ACS Humanistic .pptx	2.07 MB	6987	507	6987	0
E684E703-3EFC-48BB-90DD-5C53545333F5	PDB vs TA Presentation-final.pptx	864.63 kB	6109	509	6109	0
54888EE6-DFE7-4F05-AE7B-CA1C31347CCB	ACS 2022_CHF.pptx	16.71 MB	7868	702	7868	0
04F2341D-6F5F-4DE5-9F9B-70E383A4E96A	Kyle Vincent - Panel Session 106.pptx	8.77 MB	3596	304	3596	0
DB1F6A5C-743F-4A4B-AA05-7702723D954D	metabolic surgery acs 2022.pptx	20.12 MB	10843	89	10843	0
1B1D1C00-81A8-426E-9941-297D48BEBF4	McCown_STS_ACS_Final.pptx	684.00 kB	6115	509	6115	0

C. Download tab: Displays queue, GUID, Filename, Filesize, and MIME.

App version: V3.6.1-9-g8460
Meeting ID: 10469
Congress short: acs2022
Online app: https://cslide.dev.ctimeetingtech.com

External IP: 37.215.21.27
Whitelisted at: Automated whitelisting is not configured!

Download queue

Added to queue	GUID	Filename	Filesize	MIME
2024-01-08 11:37:46	D3D7083E-F626-48C4-AA5-F396EB4CA559	ACS MIS CST BEFFA.pptx	581.69 MB	application/vn...
2024-01-08 06:56:47	FED2E94F-BAAF-474B-8349-8CD4BE2BB0B0	Patel_PancNeuralNetwork.pptx	3.21 MB	application/vn...
2024-01-08 06:56:47	4E62685E-E6D0-45A4-BB06-AE948E8DBEF8	S.lantorno. Peds Appy IHT. ACS 2022 (1).pptx	2.77 MB	application/vn...
2024-01-08 06:56:47	3C4EEB40-16F1-4A9B-A44A-7795F3CE08EB	LLUH ACS Surgical Training for Cancer Care in Africa 1017a.pptx	3.73 MB	application/vn...
2024-01-08 06:56:47	C4EB477E-509C-450A-85E9-6A22EF69B5F	OB trauma oral presentation 10-17.pptx	2.23 MB	application/vn...
2024-01-08 06:56:47	87868BEF-B902-492A-812F-10A25851D868	HIF1a_Sanaz Nourmohammadi.pptx	2.84 MB	application/vn...
2024-01-08 06:56:47	9A5BC97C-9972-4684-BA87-C0FCA1E7DCCC	SF115 Nobu Oshima ACS2022 .pptx	8.49 MB	application/vn...
2024-01-08 06:56:47	0098CA70-9FC0-46F3-A170-58C5F4CB76CF	ACS Prices.pptx	731.98 kB	application/vn...
2024-01-08 06:56:47	85C07776-EA5D-4D7B-ABDF-B28EF0E6420E	COVID ACS 2022.pptx	68.59 MB	application/vn...
2024-01-08 06:56:47	DAB3EB9A-0471-4F4D-B071-867E68E52C20	ACS Clin Congress 2022 - Regional Anesthesia Course.pptx	5.84 MB	application/vn...
2024-01-08 06:56:47	31207D22-5A34-407B-A2E7-507298862E03	Hahn ACS GB cancer and mimicks v7 cropped.pptx	25.74 MB	application/vn...
2024-01-08 06:56:47	4DB3F8CF-A882-475E-B5E2-655C2B75F2CA	CC22_Powerpoint_General_Halimeh.pptx	7.78 MB	application/vn...
2024-01-08 06:56:47	55C4A3B6-519E-4F54-ADD1-AE838989F065	Anal pain3.pptx	45.22 MB	application/vn...
2024-01-08 06:56:47	387FDD04-18FA-46B2-8939-EEF991A9B25D	Recovery ACS presentation 2022 .pptx	86.53 MB	application/vn...
2024-01-08 06:56:47	F1588DE7-0A6B-40AC-9E49-3C848F9A1633	ePOSTER#6595 ACS ONCOPLASTY.pptx	4.05 MB	application/vn...
2024-01-08 06:56:47	2CE9D03C-24E6-43D9-95EE-936FCF91A266	Maxfield_ACSCongress2022.pptx	2.37 MB	application/vn...
2024-01-08 06:56:47	DE7DDA9B-E035-46C7-ADA0-805E1FE2AA49	two.pdf	1.58 MB	application/pdf

- The Download tab provides options for setting priorities, enabling the administrator to prioritize a presentation for higher download (first).

SLIDE **Info** **Errors** **Download** ¹⁷⁷⁷ **Upload** **Logs** [Download logs](#)

App version V3.6.1-9-g8460	Meeting ID 10469	Congress short acs2022	Online app https://slide.dev.ctimeetingtech.com
External IP n/a	Whitelisted at Automated whitelisting is not configured!		

[Refresh IP whitelisting](#)

Download queue [Refresh](#)

priority_queue ¹

Added to queue	GUID	Filename	Filesize	MIME
2024-01-08 06:56:47	C4EB477E-509C-450A-85E9-6A22EF69FB5F	Patel_PancNeuralNetwork.pptx	3.21 MB	application/vn...

queue ¹⁷⁷⁷

Added to queue	GUID	Filename	Filesize	MIME
2024-01-08 06:56:47	C4EB477E-509C-450A-85E9-6A22EF69FB5F	OB trauma oral presentation 10-17.pptx	2.23 MB	application/vn...
2024-01-08 11:37:46	D3D7083E-F626-48C4-AAA5-F396EB4CA559	ACS MIS CST BEFFA.pptx	581.69 MB	application/vn...
2024-01-08 06:56:47	4E626856-E6D0-45A4-BB06-AE948E8DBEF8	S.Iantorno. Peds Appy IHT. ACS 2022 (1).pptx	2.77 MB	application/vn...
2024-01-08 06:56:47	3C4EEB40-16F1-4A9B-A44A-7795F3CE0BEB	LLUH ACS Surgical Training for Cancer Care in Africa 1017a.pptx	3.73 MB	application/vn...

Actions: [Raise priority](#)

- Example of a 'Lower priority' in 'Download':

SLIDE **Info** **Errors** **Download** ¹⁷⁷⁷ **Upload** **Logs** [Download logs](#)

App version V3.6.1-9-g8460	Meeting ID 10469	Congress short acs2022	Online app https://slide.dev.ctimeetingtech.com
External IP n/a	Whitelisted at Automated whitelisting is not configured!		

[Refresh IP whitelisting](#)

Download queue [Refresh](#)

priority_queue ²

Added to queue	GUID	Filename	Filesize	MIME
2024-01-08 06:56:47	C4EB477E-509C-450A-85E9-6A22EF69FB5F	OB trauma oral presentation 10-17.pptx	2.23 MB	application/vn...
2024-01-08 06:56:47	FED2E94F-BAAF-474B-8349-8CD4BE2BB0B0	Patel_PancNeuralNetwork.pptx	3.21 MB	application/vn...

queue ¹⁷⁷⁶

Added to queue	GUID	Filename	Filesize	MIME
2024-01-08 11:37:46	D3D7083E-F626-48C4-AAA5-F396EB4CA559	ACS MIS CST BEFFA.pptx	581.69 MB	application/vn...
2024-01-08 06:56:47	4E626856-E6D0-45A4-BB06-AE948E8DBEF8	S.Iantorno. Peds Appy IHT. ACS 2022 (1).pptx	2.77 MB	application/vn...

Actions: [Lower priority](#)

D. **Logs tab:** Assists in identifying issues such as potential bugs or insufficient disk space on the caching server. The logs aid in the detection of these errors.

SLIDE **Info** **Errors** **Download** **Upload** **Logs** [Download logs](#)

App version no version	Meeting ID 7961	Congress short akus2021	Online app https://slide.qa.ctimeetingtech.com/
External IP 178.125.207.113	Whitelisted at 2024-01-24 13:03:45 UTC		

[Refresh IP whitelisting](#)

• Download job active • Upload job active • Pull files job not active • Storage free: 124.56 GB

Select log file: [main.log](#) [whitelisting.log](#) [upload_job.log](#) [pull_job.log](#) [download_job.log](#)

Log (download_job.log) [Refresh](#)

```
[2024-01-22 08:39:32] local.DEBUG: getLock ["download",null]
[2024-01-22 08:39:40] local.DEBUG: Starting to download ["200","OK","2197835","https://slide.qa.ctimeetingtech.com/media_service/download?GUID=F26BFC36-7E44-4583-B277-1585764A9E10&filename=F26BFC36-7E44-4583-B277-1585764A9E10.pptx","/home/yuri/shared/onsite-server/storage/media/7961/F26BFC36-7E44-4583-B277-1585764A9E10.pptx"]
[2024-01-22 08:39:40] local.DEBUG: Exception:Can't open destination file /var/www/onsite-server/storage/tmp/dworker_F26BFC36-7E44-4583-B277-1585764A9E10_1705912780.0309
```